

www.hmconsult.com
410.715.0011

Lifeboat by HMC



Lifeboat is an online backup service that allows practices to backup valuable computer data offsite via the Internet. Backups begin automatically and data is redundantly copied to two separate underground sites. Separate facilities help ensure the security of critical data.

Lifeboat helps Healthcare Organizations meet the HIPAA compliance requirements:

- All data, including patient and billing records are encrypted before they leave your computers and are never accessible without your encryption key. In addition, data transfers over the Internet are encrypted using SSL technology.
- Encrypted data is stored in state-of-the-art redundant data centers.
- Backups and restores are automated, eliminating the need for manual data handling.
- Detailed logs store information of each file backed up and restored, creating audit trails.

Call us 410-715-0011 for additional information or check our website: www.hmconsult.com

AUGUST 2009

System Support Corner:

We are pleased to announce that the Lytec 2009 Service Pack 2(SP2) is now generally available, ahead of the predicted schedule. The release contains many important fixes affecting areas such as Communication Manager, Reports, AR management and ERA posting. You can download Service Pack 2 at www.lytec.com/kb. Call Lindsay if you need or want help.



TURN ON YOUR AUDIT TRAILS

Turn on Audit Trails in your Lytec. With the Audit Trail turned on the program tracks what users do in the system and produces a report. This is required by HIPAA as one of the strategies for protecting patient data. If you need help with the Audit Trail function call Lindsay @ 410-715-0011

*HMC: Taking Care of the Business Side of
Health Care*

About Our Organization:

At Health Management Consultants, LLC. our goal is to maximize the efficiency of the business side of health-care. As a woman-owned, small business, we are MBE/DBE certified. We serve the entire mid-Atlantic region, at the Federal, State, and local level, catering to a variety of

needs, all of which help to improve the operations and performance of healthcare practices. Please do not hesitate to contact us should you have any questions regarding our company and/or our services.

Gwen Edwards-Garcia joins HMC!

HMC is pleased to announce that Gwen Edwards-Garcia has joined our organization as a senior practice management consultant. Gwen comes to HMC from C&G Marketing, LLC. where she served as the Marketing Director. Prior to that Ms. Edwards-Garcia has worked in sales and marketing at Advanced Radiology and Merck & Co., Inc. Gwen has an Executive Masters of Information Technology from the University of Maryland, and her undergraduate degree from Rutgers.



Recent Trends in Electronic Health Records Implementation

A recent study, reported in Healthcare Informatics, suggests that roughly one in four healthcare providers recently surveyed reported that their organization had experienced medical errors directly tied to the misuse of an EHR system during its first six months of implementation.

Make sure you contract for sufficient training to prevent these problems.



Meaningful Use Criteria

The Office of the National Coordinator for Health Information Technology (ONC) will soon release the final draft of "meaningful use" criteria. This information defines the extent that physicians must be using EMR to qualify for the incentives. Watch for this information in the news and our future newsletters.

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**WHERE THE BUSINESS OF
MEDICINE GOES TO GET
BETTER.**